



# ITS THE DOGS

for the wellness of your dog

- At Its The Dogs we strive to fully understand your requirements before grooming your dog.
- We take good care of all our animals and our premises are designed to provide a caring, safe and healthy environment for your pet.
- Please ensure that before grooming you inform us of any health issues that your pet may have.

## *Grooming terms and conditions summarised\**

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Please be aware that we will be grooming your pet based on the following conditions:

1. That your pet is as fit and healthy as possible. Grooming may expose pre-existing health/skin problems which we will notify you of if discovered.
2. We aim for the groom process to be as comfortable as possible for your dog therefore, we may use grooming restraints as needed to aid in both the safety of the dog and the groomer.
3. The process of grooming may require de-matting and/or thinning out of the hair; we take great care to ensure this complements your dog's style but in rare cases it may cause patchiness.
4. We aim to give your dog the style you want however, we continually keep the dog's welfare in mind during the groom process.
5. That your pet's good health practices (i.e. vaccinations/homeopathic preventatives) are up to date.
6. In the event of any injury or health concern raised during the groom, we will endeavour to contact you first; if absolutely necessary we will contact a veterinary surgeon and authorise the vet to treat the pet as required.
7. Payment can be made when picking up your dog and can be made by cash or card (online or cheque by prior arrangement).